Redpoint Interaction Version 6.6.1 – Release Note

1 About this Document

This document describes Redpoint Interaction (RPI) version 6.6.1. This point release includes a minimal number of functional changes, along with a number of bug fixes.

The document contains the following sections:

- User Stories: documents the user stories included in the release.
- Bugs: documents the bugs resolved in the release.
- Upgrade considerations: issues to be considered when upgrading to RPI v6.6.1.

2 User Stories

Use OAuth Authentication at SFMC SMS

The RPI Salesforce Marketing Cloud (SFMC) SMS provider now supports the use of OAuth authentication.

User story reference: 16776

Facebook API v14 Support

RPI now supports version 14 of the Facebook API. Version 13 remains supported. Support for Version 12 has been deprecated. Any Facebook channels that use a previous version of the API will be updated automatically to use v14, and will require re-authentication before they can be used.

User story reference: 16712

New Configuration Setting - SQLServerUseWildcardCount

A new system configuration setting (SQLServerUseWildcardCount) has been added. If set to True, Azure SQL and SQL Server data warehouse and auxiliary database queries will use the `COUNT(*)` SQL syntax. If set to False, the `COUNT([ primary key])` SQL syntax will be used instead. Note that this will apply also when using `COUNT_BIG` (enabled in turn when setting SQLServerUseCountBig is set to True).

User story reference: 16699

Azure SQL DatabaseInsertBatchLimit at all INSERT SELECT Queries

Batching behavior controlled by system configuration setting DatabaseInsertBatchLimit is now applied at RPI-generated temporary tables within all INSERT SELECT queries

User story reference: 16648

3 Bugs

The following bugs have been resolved in RPI v6.6.1:

ID	Title	ZenDesk Reference
16746	Audience Designer-Test - Fail audience when RPDM job loading aux DB data fails	91553
16753	External Provider Integration- Acoustic - Issue on Token Expiry (Failed to build mail merge)	91189
16720	External Provider Integration- Salesforce CRM - Deleted campaign in the portal still shows successful upload	91087
16760	External Provider Integration- SendGrid- Add re-try steps for UnauthorizedAccessException when accessing network path in sending email	91892
16580	External Provider Integration-Data Onboarding-Google Ads Customer Match - Error encountered during audience list	90168
16581	External Provider Integration-Data Onboarding-Google Ads Customer Match - Fail offer during checking audience lists and creating new audience list	90168
16697	External Provider Integration-Email - Luxsci - Add channel configuration for import event concurrent operation	90021
16698	External Provider Integration-Email - Luxsci - Increase the validation of "Max Events batch size" to 50K	90021
16759	External Provider Integration-Email - Luxsci - Skip retry sending batch on error The underlying connection was closed: The connection was closed unexpectedly	91560
16780	External Provider Integration-Email-Amazon Pinpoint-Allow to specify a sub folder for segment push	92169
16764	Interaction Designer - Add defensive code to facilitate opening of interaction containing orphaned activities	92073
16797	RPI Realtime-Web Client - Javascript Lens fails when Javascript object is wrapped in parentheses	92365

4 Upgrade Notes

Please note the following when upgrading to RPI v6.6.1.

- The following applies if:

  o RPI is using a SQL Server operational database or SQL Server data warehouse
  o The SQL Server(s) in question are not cloud native (e.g. this would not apply if using Azure SQL).

  After upgrade, the following must be manually appended to existing text within the SQL Server connection strings listed below:

  `;TrustServerCertificate=True`

  This applies at the following connection strings:

  o Interaction API (web.config)
  o Node Manager (.exe.config)
  o Execution Service (.exe.config)
  o Realtime Agent (web.config)
  o All client connection strings in Pulse.RPI Clients table (data warehouse, operational, etc.)